



केन्द्रीय माध्यमिक शिक्षा बोर्ड
(शिक्षा मंत्रालय, भारत सरकार के अधीन एक स्वायत्त संगठन)
CENTRAL BOARD OF SECONDARY EDUCATION
(An Autonomous Organization under the Ministry of Education, Govt. of India)



F.NO/CBSE/HQ/Admn II/DES /2025

Dated:15.05.2025

CORRIGENDUM and PRE-BID CLARIFICATIONS - Request for Proposal For Digital Evaluation Of Answer Books

Central Public Procurement (CPP) Portal Tender ID: 2025_MHRD_858645_1

Tender Reference Number: CBSE/HQ/Admn-II/DES/2025

Corrigendum and Clarifications to queries received by CBSE through email/in pre-bid meeting held on 08.05.2025 - Annexure A

Date of Issue:15.05.2025

It may be noted that, if there is a conflict in the provisions of corrigendum and the RFP, this corrigendum would override all clauses of the RFP. All other terms and conditions of the RFP remain unchanged.

Sd/-
Administration, CBSE Hqrs

Enclosure: As above



"शिक्षा केन्द्र", 2, सामुदायिक केन्द्र, प्रीत विहार, दिल्ली-110092
"SHIKSHA KENDRA" 2, COMMUNITY CENTRE, PREET VIHAR, DELHI-110092



Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

Shree Info Solutions Pvt. Ltd.

Sr No	Page No of the RFP Document the RFP	Section No of the RFP Document	Proposed Change	Reason of Proposed Chang	Remarks
1	26	A(Point 4)	Quality of scanning should be at least 300 DPI and above.	There is a time tested and proven technology; to scan the answer books in the book form without cutting the spine, The resilution in such method is measured by "lines X Colume". Quality OF such scanned answer books are complying with the digital assessment Quality requirments. Hence we would request to inculde "Camera based image scanning method with no cotrain of DPI" 110+ lakh answer scripts have got successfully assessed; which were scanned using the said Camera based image scanning method.	No Change
2	33	D (point 2.2.7)	7. The Service provider must have Average Annual Turnover of ₹50 crores and above in India for last three years in India in the field of Digital Examinations/ Digital Evaluation of answer book. Copies of audited balance sheets and copies of IT returns for preceding 03 years are to be uploaded with the Technical Bid.	In the interest of the fair competition and to give chance to capable upcoming service providers; we request you to keep the Minimum eligible average annual turnover for last 3 years at Rs.30 Cr. instead Rs. 50 Cr. Also, the amount of Rs. 30 Cr. is more than the estimated tendr value.	No Change

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

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S.N o	Page No of the RFP Document	Section No of the RFP Document	Requested Change	Reason	Remarks
1	Page No. 15	Organizing evaluation Centers at the identified schools we(evaluation center)/space by CBSE (arrange necessary IT related remaining infrastructure not available in the evaluation centers) for Digital evaluation.	Please clarify the quantum of infrastructure to be setup by vendor. This is essential for estimating the cost		The evaluation will be conducted in Board affiliated school across the region and requirement of infrastructure will depend upon the number of head examiner/exam iner allotted to a particular evaluation center , the list of which will be provided to the agency before start of evaluation.
2	Page 18 Point No. b and C	The Service provider will ensure that no internet is available on the evaluator's machine during the process of evaluation at the evaluation center. (Need clarification) c) The Service provider would ensure local server deployment.(Need clarification)	Both points have "(Need clarification)" at the end. Seems typo Pls clarify		The service provider will ensure that there is Limited access through VPN only on the evaluator machine
3	Page No. 18 Point No. b)	b) Normally Evaluation centers and Computers/nodes for evaluation would be organized and arranged by the service provider(s), however CBSE will also extend help to fix CBSE affiliated schools as evaluation centers across the country. The Service provider will ensure that no internet is available on the evaluator's machine during the	No Internet meaning Are you expecting the service provider to host evaluation software in all the allotted evaluation centres and not provide it in a secure, real- time environment? In that case please let us	Evaluation will be effective and quick if CBSE permits answer books to be provided securely to evaluators through the internet in a VPN environment. This way logistical issues can be avoided, and reporting can	The service provider will ensure that there is Limited access through VPN only on the evaluator machine

Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

		process of evaluation at the evaluation centre.	know the evaluation centre count.	be holistic. Evaluators can only evaluate the answer books but cannot download or save them. Evaluation will be in real-time. The dependency/burden on evaluation centres can be drastically reduced. Moreover, any school/institution with good internet bandwidth can be made an evaluation centre. Evaluation can be very quick and result processing can be completed efficiently and within time.	
4	Page No. 20 Point No. 30 & Page No. 23 Point No. c)	30. Provision of multilingual interface. The application should support the user interface in various languages c) The server must be installed inside Board facilities and all access to the system must be through local intranet. All services must be available through the Internet from the server installed in Board's facilities;	How many languages? And which languages? Will Only the local server will have Internet?	English is the widely used language and multilingual too can be done but progressively. This will enable the bidders to work on customizing the solution to the requirement of CBSE and once in compliance can work on making it multilingual.	All services must be available through the Internet by limited service through VPN from the server installed in Board's facilities.
5	Page No. 23 Point No. c)	c) The server must be installed inside Board facilities and all access to the	What about the other related software, web services,	Requires huge deployment of men and	Firewalls and other UTI should be inbuilt in

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

		system must be through local intranet. All services must be available through the Internet from the server installed in Board's facilities;	firewall and other UTI?	machines that will increase the cost of delivery. Additionally if you require to secure the system it would require localized implementation of ICT infra including firewalls, web services and other UTI apps/tools which can be avoided. Moreover, online evaluation is successfully being implemented by many institutions of National Interest like ICMAI effectively.	Software
6	Page No. 25 Point No. p)	p) System should support an internal messaging service to report news and problems between scorers and supervisors;	Is it some kind of Chat API to be integrated and if yes what kind of app? Is it a LAN-based chat with evaluators as CBSE desires no internet during the evaluation	Chat Applications will be even more effective if it is from a centralized system. As uniform/hierarchical messaging can be adopted	Chat Applications should be inbuilt in Software so that System supports an internal messaging service to report new and problems between scorers and supervisors
7	Page No. 27 Point No. 9)	9. Scanning should be done without cutting the spine of the Answer Booklet by employing the Automatic book/robotics Scanners. All the pages of the booklet should be accounted for and	Allow indigenously developed / readily available manual book scanners to be used	Automatic/robotic scanners are very expensive and will not escalate the cost of	No Change

Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

		identified with the booklet ID number. Document scanners with ADF (Automatic Document Feeder) are not allowed for scanning		delivery. Currently, scanners available in the open market or indigenously developed scanners are being effectively used to deliver similar work. We are currently processing over 1.5 Cr. answer books of over 35+ clients	
8	Page No. 27 Point No. 13) Sub Point	a) To identify required Evaluation centers with the help of the CBSE (minimum capacity of 50+20% buffer). Service provider will utilize Evaluation centers and CBSE would facilitate use of resources of its affiliated schools, subject to payment of charges of any recurring expenses used for the evaluation of answer books, if any, upon mutual consent of the parties. b) To ensure that Evaluation	Allow Online Evaluation of Answer Books from any school.	This will enable more schools/institutions to be turned into evaluation centres and create more buffer centres as it allows to dynamic addition of more evaluation centres based on answer book load.	No Change
9	Page No. 28 Point No. f)	f) To ensure availability of uninterrupted power facility available at each Evaluation Centre	Remove providing uninterrupted power/electricity as a bidder responsibility.	Providing uninterrupted power is beyond the control of bidders hence it should be CBSE's responsibility. Providing UPS can be the bidder responsibility This should be CBSE's responsibility as this is beyond the control of the bidders.	No Change

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

10	Page No. 28 Point No. i)	i) To ensure suitable drinking water and separate toilet facilities both for men and women evaluators engaged.	Remove providing drinking water and separate toilet facilities as a bidder responsibility		No Change
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S. No.	Page No of the RFP Document	Section No of the RFP Document	Proposed Change	Reason for proposed change	Remark
1.	15	2.2 SECTION II PREFACE Submission of tabulated Marks to CBSE in both softcopy and Hardcopy.	We understand the tabulated marks refer to subject wise and question wise marks. Please confirm if our understanding is correct.	NA	No Change
2.	15	2.2 SECTION II PREFACE Submission of tabulated Marks to CBSE in both softcopy and Hardcopy.	We suggest the following changes to the clause, due to confidentiality and security reasons: Submission of tabulated Marks to CBSE in both softcopy and Hardcopy.	NA	No Change
3.	16	A Scope of Work; SCANNING OF ANSWER BOOKS; Table 4 th Row; Evaluation Centers; For Evaluation- The service provider(s) will have to evaluate IT infrastructure in nodal centers preferably identified by ROs from the affiliated schools of that region and arrange suitable infrastructure for carrying out Digital Evaluation System (DES).	We request CBSE to provide the basic facilities at the scanning and evaluation center provided by CBSE (listed below) without any additional charges to the bidder: Scanning or Evaluation room/ rooms Electricity Power backup Fans/ air conditioners Security guards House Keeping Staff Table & Chairs Storage space & storage racks. Separate toilet facility for Men and Women Drinking water facility	The cost of the scanning center and Nodal evaluation center to be provided by CBSE might not be uniform and is not predefined. The actual cost demanded by the centers might be different than the cost considered during the budgeting. Making a temporary setup at the centers will be more expensive than the available permanent setup.	No Change

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

4.	18	A. Scope of Work; Infrastructure for scanning of Answer Books; Point a	We request CBSE to provide the basic facilities including power backup facility at the scanning and evaluation center without any additional charges to the bidder	The cost with the scanning center and Nodal evaluation center to be provided by CBSE might not be uniform and is not predefined. The actual cost demanded by the centers might be different than the cost considered during the budgeting. Making a temporary setup at the centers will be more expensive than the available permanent setup.	No Change
5.	18	A. Scope of Work; Infrastructure for scanning of Answer Books; Point b	Normally Evaluation centers and Computers/nodes for evaluation would be organized and arranged by the service provider(s), however CBSE will also extend help to fix CBSE affiliated schools as evaluation centers across the country. The Service provider will ensure that no internet is available on the evaluator's machine during the process of evaluation at the evaluation Center.	We suggest the evaluation should be done internet-based, wherein all the evaluator systems will be connected to internet. Hence, we suggest the following changes to the clause: Normally Evaluation centers and Computers/nodes for evaluation would be organized and arranged by the service provider(s), however CBSE will also extend help to fix CBSE affiliated schools as evaluation centers across the country. The Service provider will ensure that no internet is available on the evaluator's machine <u>are whitelisted</u> during the process of evaluation at the evaluation Center <u>so that the evaluation will not be allowed in any other system.</u>	Internet based evaluation provides more security parameters such as Whitelisting the evaluator systems by tagging the MAC ID of the computers System based automatic verification of the evaluators at regular intervals All evaluation related data are stored at central Data Center near real time basis.

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

6.	18	A. Scope of Work Infrastructure for scanning of Answer Books; point c The Service provider would ensure local server deployment.	We suggest the evaluation should be done internet-based, wherein all the evaluator systems will be connected to internet. Hence, we request deletion of this point.	Internet based The evaluator's machine may be whitelisted during the process of evaluation at the evaluation Center. Evaluation shall be done internet-based, wherein all the evaluator systems will be connected to internet. Whitelisting the evaluator systems by tagging the MAC ID of the computers System based automatic verification of the evaluators at regular intervals. All evaluation related data are stored at central Data Center near real time basis.	
7.	18	A. Scope of Work Infrastructure for scanning of Answer Books ; periodicity Period of completion of work and contract, the Service provider may complete the entire process of Answer Books verification with center Performa, and scanning & uploading within 10-15 days' time from the date of handing over the relevant subject Answer Books. The period of contract will be up to CBSE X/XII main and compartments examination (as per Work orders) and is extendable up to two more examination years for X/XII on year to year basis on same rates, terms and conditions subject to satisfactory performance	We suggest timelines to be mutually agreed for the entire process of Answer Books verification center Performa scanning & uploading.	Duration of No Change the completion of the entire process will be depending on various parameters like volume of answer booklets, Infrastructure etc.	

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

8.	19	A. Scope of Work Features required in Digital Evaluation Software; Point 15; At each evaluation center there should be dash board displaying the following:	We request the following modification to the point: At each evaluation center there should be dash-board displaying reports covering the following:	All the requested reports in this point will be shared with CBSE separately.	No Change
9	20	A. Scope of Work Features required in Digital Evaluation Software Provision of multilingual interface. The application should support the user interface in various languages	We request the following modification to the point: Provision of multilingual interface. The application should support the user interface in various <u>English</u> languages	Marking solution supports interface in English Language only Question Paper may be displayed in multilingual language.	No Change
10.	20	Features required in Digital Evaluation Software, Point 21: Enabling of security settings for AHE/Head examiners authentication.	Currently system supports password-based authentication, change of password on initial log in and facial authentication for all users. What is required in addition to these features?		No Change

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

11.	20	<p>Features required in Digital Evaluation Software, Point 24:</p> <p>Annotation of each and every question and page of answer books like tick mark, cross mark facility for each and every question with marks appearing below the tick marks or the box provided against each answers or steps as per marking scheme and provision of tools to evaluate graph and drawings by the evaluator.</p>	<p>Currently, we support ruler and protractor for measurement purpose. Please specify if any other tools are required.</p>		<p>This will be communicated on commencement of work.</p>
12.	21	<p>Features required in Digital Evaluation Software, Point 34</p> <p>Examiners, AHE and AHE/Head examiners online feedback</p>	<p>We request CBSE to give clarity on below:</p> <p>What would the examiner / AHE / Head examiner give feedback about? Would it be application usage? Or AHE / Head examiner providing feedback about examiners. Please elaborate if there is any other feedback in addition to these. What is the expected output or subsequent workflow after capturing the feedback?</p>	NA	<p>General basic Feedback is required</p>
13.	21	<p>Features required in Digital Evaluation Software, Point 38</p> <p>Mandatory provision for evaluation of 10% answers books by the AHE/ Head Examiner</p>	<p>We request CBSE to give clarity on below:</p> <p>Will they do Evaluation or Review?</p> <p>Currently system doesn't support reviewer to mark answer scripts afresh. Reviewer can only view, or review submitted answer scripts</p>	NA	<p>This will be communicated on commencement of work.</p>

Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

14.	21	The Software/Forms-Processing Requirements must include the following characteristics: Point j The system must allow for real-time monitoring and evaluation of marks and questions by administrators, pedagogic directors, or other relevant personnel;	We request CBSE to give clarity on below: Do they only view the marks assigned?	NA	This will be communicated on commencement of work.
15.	22	Features required in Digital Evaluation Software, Point 47 The following reports needs to be generated by the DES software: ii) Subject-Medium wise Examiner detailed report iii) Subject-Medium wise AHE/Head Examiner detailed report vii) Variance report in case of discrepancy in the marking of examiner(s) and AHE/Head examiner(s)	We request CBSE to give clarity on below: What details are expected in the report?		This will be communicated on commencement of work.
16.	22	Features required in Digital Evaluation Software, Point 49 Provision for auto uploads of marks file.	We request CBSE to give clarity on below: Where do the marks file need to be uploaded? Is it to any of the CBSE internal system using an API?		Marks to be uploaded on Central Server details of which will be provided by the Board upon commencement of evaluation

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

17.	24	<p>The Software/Forms-Processing Requirements must include the following characteristics: Point h</p> <p>The system should allow for flexibility in evaluation supervision (e.g. Supervisors can monitor scorers assigned to one exam, to a group of exams or to a subject or group of subjects.)</p>	As per our understanding, an exam refers to an answer script. If not, please provide clarity on what an exam refers to?		No Change
18.	24	<p>The Software/Forms-Processing Requirements must include the following characteristics: Point k</p> <p>The system must demonstrate mechanisms for heightened accuracy for subjective question responses;</p>	Detailed marking scheme can be put in place to ensure the marking is standardized. Also SEEDing can be used for quality assurance.	NA	No Change
19.	24	<p>The Software/Forms-Processing Requirements must include the following characteristics: Point m</p> <p>System should allow for individual parameters to be defined by the user for each test question;</p>	Currently, we support configuration of maximum score, score interval, optional and marking scheme for an individual question. Please provide details if any other parameters apart from these would be required.	NA	No Change
20.	21	<p>A. Scope of Work Features required in Digital Evaluation Software</p> <p>Provision for PDF / JPEG view of answer books.</p>	<p>We request the following modification to the point</p> <p>Provision for PDF / JPEG view of Answer Books <u>using RTI HTML Link.</u></p>	There are various tools available over internet for modifying any downloaded PDF/ JPEG format documents.	No Change

Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

				Hence, we suggest the Answer books should be shared using HTML link which cannot be modified.	
21.	22	A. Scope of Work Features required in Digital Evaluation Software; Point No 48: x) Providing an online dashboard indicating each and every activity being undertaken by the DES system along	We request the following modification to the point: Providing an online dashboard soft copy <u>reports</u> indicating each and every activity being undertaken by the DES system along.	All the requested reports in this point will be shared with CBSE separately.	No Change
22.	26	Scope of Work for Digital Evaluation 2025; A. Pre-Evaluation Phase; Point no 4 Quality of scanning should be at least 300 DPI and above.	We request the following modification to the point Quality of scanning should be <u>150</u> at least 300 DPI and above.	As per our past experience, Answer books scanned using 150 DPI have adequately clear visibility and lesser size compared to 300 DPI. The size of the answer book soft copy is more important due to faster time taken for retrieving the images on the Digital Evaluation software during the actual evaluation process.	No Change

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

23.	26	<p>Scope of Work for Digital Evaluation 2025; A, Pre-Evaluation Phase; Point no 6</p> <p>The software should have role base security mechanism and proper industry standard authentication like Digital Signature, biometric, etc. and authorization mechanism should be implemented in the system.</p>	<p>We suggest the following changes to the clause: The software should have role base security mechanism and proper industry standard authentication like <u>role based access control</u>/ Digital Signature, <u>biometric</u>, <u>OTP based</u>/ <u>Face recognition</u>, etc. and authorization mechanism should be implemented in the system.</p>	<p>There are more advanced security features than can be embedded in the Digital Evaluation software. Hence, we suggest including the same in the clause.</p>	No Change
24.	27	<p>Scope of Work for Digital Evaluation 2025; A - Pre-Evaluation Phase; ; Point No 13 a</p> <p>To identify required Evaluation centers with the help of the CBSE (minimum capacity of 50+20% buffer). Service provider will utilize Evaluation centers and CBSE would facilitate use of resources of its affiliated schools, subject to payment of charges of any recurring expenses used for the evaluation of answer books, if any, upon mutual consent of the parties.</p>	<p>We request CBSE to provide the basic facilities at the evaluation centers provided by CBSE (listed below) without any additional charges to the bidder:</p> <ul style="list-style-type: none"> • Evaluation room/ rooms • Electricity • Power backup • Fans/ air conditioners • Security guards • House Keeping Staff • Table & Chairs • Separate toilet facility for Men and Women • Drinking water facility 	<p>The cost of the Nodal evaluation center to be provided by CBSE might not be uniform and is not predefined. The actual cost demanded by the centers might be different than the cost considered during the budgeting. Making a temporary setup at the centers will be more expensive than the available permanent setup.</p>	No Change

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

25.	28	Scope of Work for Digital Evaluation 2025: A - Pre-Evaluation Phase. ; Point No 13 g and h h) Above point (g) shall be in addition to the provision of CERT-In empanelled third-party audit by the Board.	Our solution is CERT-In certified by empaneled third party auditor. Hence, we suggest this clause should not be applicable for the bidders whose solution is already certified by CERT-in empaneled auditors.	Same CERT-In certification by multiple auditors are not required as the auditors are empaneled by the central Govt.	No Change
26.	28	Scope of Work for Digital Evaluation 2025: A - Pre-Evaluation Phase. ; Point No 13 h i) To ensure suitable drinking water and separate toilet facilities both for men and women evaluators engaged.	We will ensure these facilities will be made available at the evaluation centers arranged by us. Whereas we request CBSE to provide these as a basic facility at the scanning/evaluation centers provided by CBSE (listed below) without any additional charges to the bidder	These are basic facilities of any center. Hence, these should be provided by CBSE for the centers arranged by CBSE.	No Change
27.	28	Scope of Work for Digital Evaluation 2025: A - Pre-Evaluation Phase.; Point No 14 Sufficient number of scanners and required expertise manpower should be provided by the Service provider to complete the entire work within 10-15 days.	We suggest the scope and timelines to be mutually agreed between ECA and CBSE.	As required number of scanners to be discussed and deployed as per project. Hence, we suggest timelines to be mutually discussed.	No Change
28.	28	Scope of Work for Digital Evaluation 2025: A - Pre-Evaluation Phase. ; Point No 15 The Service provider should operate and maintain the evaluation processing main server and other server at evaluation Centers as per requirements of the	We suggest the evaluation should be done internet-based, wherein all the evaluator systems will be connected to internet. Hence, we request the deletion of this point.	We have suggested internet-based evaluation for High volume of Answer Books. There will be dedicated server deployed at each scanning center based	Although Board is allowing use of internet with security features through VPN. However there may be situations or places where digital evaluation system may requires maintenance of the evaluated data on main

Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

		Board.		on Volume of AB mapped to center. Hence, there will be no need to deploy main server or any other server at evaluation centers.	server or the alternative server. Therefore there is no change.
29.	29	<p>Scope of Work for Digital Evaluation 2025: C - Evaluation Phase; Point no 1</p> <p>To manage the evaluation i.e. Digital Evaluation System (DES) process through intranet based solution at all Evaluation Centers.</p>	<p>We suggest the evaluation should be done internet- based, wherein all the evaluator systems will be connected to internet. Hence, we request the following modification to the point;</p> <p>To manage the evaluation i.e. Digital Evaluation System (DES) process through <u>internet</u> intranet based solution at all Evaluation Centers.</p>	<p>Advantages of Internet Based Evaluation upon LAN based Evaluation</p> <ul style="list-style-type: none"> Whitelisting the evaluator systems by tagging the MAC ID of the computers System based automatic verification of the evaluators at regular intervals All evaluation related data are stored at central Data Center near real time basis. Answer Book volume supported in LAN Based Evaluation - 20,000 vs Internet Based Evaluation - 100,000 LAN based Evaluation requires more number of drives and servers hence 	<p>The service provider will ensure that there is Limited access through VPN only on the evaluator machine wherein all the evaluator systems will be connected to internet.</p>

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

25.	28	<p>Scope of Work for Digital Evaluation 2025: A - Pre-Evaluation Phase; ; Point No 13 g and h</p> <p>h) Above point (g) shall be in addition to the provision of CERT-In empanelled third-party audit by the Board.</p>	<p>Our solution is CERT-In certified by empaneled third party auditor. Hence, we suggest this clause should not be applicable for the bidders whose solution is already certified by CERT-in empaneled auditors.</p>	<p>Same CERT-In certification by multiple auditors are not required as the auditors are empaneled by the central Govt.</p>	No Change
26.	28	<p>Scope of Work for Digital Evaluation 2025: A - Pre-Evaluation Phase; ; Point No 13 h</p> <p>i) To ensure suitable drinking water and separate toilet facilities both for men and women evaluators engaged.</p>	<p>We will ensure these facilities will be made available at the evaluation centers arranged by us. Whereas we request CBSE to provide these as a basic facility at the scanning/evaluation centers provided by CBSE (listed below) without any additional charges to the bidder</p>	<p>These are basic facilities of any center. Hence, these should be provided by CBSE for the centers arranged by CBSE.</p>	No Change
27.	28	<p>Scope of Work for Digital Evaluation 2025: A - Pre-Evaluation Phase.; Point No 14</p> <p>Sufficient number of scanners and required expertise manpower should be provided by the Service provider to complete the entire work within 10-15 days.</p>	<p>We suggest the scope and timelines to be mutually agreed between ECA and CBSE.</p>	<p>As required number of scanners to be discussed and deployed as per project. Hence, we suggest timelines to be mutually discussed.</p>	No Change
28.	28	<p>Scope of Work for Digital Evaluation 2025: A - Pre-Evaluation Phase; ; Point No 15</p> <p>The Service provider should operate and maintain the evaluation processing main server and other server at evaluation Centers as per requirements of the</p>	<p>We suggest the evaluation should be done internet-based, wherein all the evaluator systems will be connected to internet. Hence, we request the deletion of this point.</p>	<p>We have suggested internet-based evaluation for High volume of Answer Books. There will be dedicated server deployed at each scanning center based</p>	<p>Although Board is allowing use of internet with security features through VPN. However there may be situations or places where digital evaluation system may requires maintenance of the evaluated data on main</p>

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		Board.		on Volume of server or the AB mapped to alternative server. Hence, Therefore there is no change.	
29.	29	<p>Scope of Work for Digital Evaluation 2025: C - Evaluation Phase; Point no 1</p> <p>To manage the evaluation i.e. Digital Evaluation System (DES) process through intranet based solution at all Evaluation Centers.</p>	<p>We suggest the evaluation should be done internet- based, wherein all the evaluator systems will be connected to internet. Hence, we request the following modification to the point;</p> <p>To manage the evaluation i.e. Digital Evaluation System (DES) process through <u>internet</u> intranet based solution at all Evaluation Centers.</p>	<p>Advantages of Internet Based Evaluation upon LAN based Evaluation</p> <ul style="list-style-type: none"> Whitelisting the evaluator systems by tagging the MAC ID of the computers System based automatic verification of the evaluators at regular intervals All evaluation related data are stored at central Data Center near real time basis. Answer Book volume supported in LAN Based Evaluation - 20,000. vs Internet Based Evaluation - 100,000 LAN based Evaluation requires more number of drives and servers hence 	<p>The service provider will ensure that there is Limited access through VPN only on the evaluator machine wherein all the evaluator systems will be connected to internet.</p>

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Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

				<p>Increase in cost vs Internet based Evaluation requires less number of drives and thereby less number of servers to complete large volumes of marking</p> <ul style="list-style-type: none"> • Concurrent Marker Supported in LAN based Evaluation-50 (evaluators) Based Evaluation - 300 (evaluators). 	
30.	29-30	<p>Scope of Work for Digital Evaluation 2025: C - Evaluation Phase; Point no 8</p> <p>To transfer/export the data in encrypted format including raw scores data from local computers to Central Tier 3 Data Center /MEITY Empanelled Data Center.</p> <p>Server data to be secured at a designated site by a responsible official of the Service provider in the presence of AHE/Head examiners and a backup</p>	<p>We suggest the evaluation should be done internet-based, wherein all the evaluator systems will be connected to internet. Hence, we request the following modification to the point.</p> <p>To transfer/export the data in encrypted format including raw scores data <u>near real time basis from local computer evaluator systems</u> to Central Tier 3 Data Centre/MEITY Empanelled Data Center.</p> <p>Server data to be secured at a designated site by a responsible official of the Service provider in the presence of AHE/Head examiners and a backup copy in External Hard</p>	<p>Advantages - of Internet Based Evaluation upon LAN based Evaluation</p> <ul style="list-style-type: none"> • Whitelisting the evaluator systems by tagging the MAC ID of the computers • System based automatic verification of the evaluators at regular intervals <p>All evaluation related data are stored at central Data Center near real time</p>	<p>Data shall be transferred/exported in encrypted format including raw scores data <u>near real time basis</u> from <u>evaluator systems</u> to Central Tier 3 Data Centre/MEITY Empanelled Data Center.</p>

Pre-Bid Queries on account for Tender for Digital Evaluation of Answer Book

		copy in External Hard Drive to be handed over to The Nodal officer/ AHE/ Head examiner at the end of each day.	Drive to be handed over to The Nodal officer/ AHE/ Head examiner at the end of each day.	basis.	
31.	35	Technical Evaluation Criteria; Point 1.4 Manpower ***Proof of EPC Challan for current financial year	We request the following modification to the criteria ***Proof of EPC Challan for current financial year/ <u>Self-Declaration signed by authorized signatory.</u>	NA	May be read as "EPF Challan" Rest No change
32.	36	4. Technical Evaluation Model; S. N 2. Technical and Operational Capability; Point 2.1 No of Answer Books evaluated through computers in a single order for any government project in India	We request the following modification to the criteria: No of Answer Books evaluated through computers in a single order for any government project/ <u>professional institutions in India.</u>	As the process involved in Digital evaluation projects are same irrespective of customer segment, we suggest accepting experience from Professional Institutions.	No of Answer Books evaluated through computers in a single order for any government/PSU/ Universities/Board's project in India
33.	52-53	7. Responsibilities of the Service Provider ***The Service Provider shall make payment towards consumption of electricity and for utilizing the infrastructure i.e. Manpower, Computers & Peripherals, Generator, Space, Furniture etc. at the scanning centers/schools and to the nodal evaluation	We request CBSE to provide the basic facilities at the scanning center provided by CBSE (listed below) without any additional charges to the bidder: <ul style="list-style-type: none"> • Scanning or Evaluation room/ rooms • Electricity • Power backup • Fans/ air conditioners • Security guards 	The actual cost demanded by the center might be different than the cost considered during the budgeting. Making a temporary setup at the centers will be more expensive than the available	No Change

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		centers on the basis of per terminal per day (considering the amount for usage of Manpower, Computers and Peripherals, Generator, Space, Furniture etc.) engaged by the DES agency in the Nodal Evaluation Center. Payment to the Nodal Evaluation Center by the DES agency shall be made based on the actual number of terminals and number of days engaged by the agency for Digitization work.	<ul style="list-style-type: none"> • House Keeping Staff • Table & Chairs • Storage space & storage racks. • Separate toilet facility for Men and Women Drinking water facility	permanent setup.	
34.	53	8. The Service Provider should offer all facilities for inspection of the Board by its officers at their work place, at their own cost and arrangement, if required.	Our understanding of the workplace is scanning center and evaluation center. Please confirm if our understanding is correct.	As the number of audits and number of auditors are not pre-defined, there might be deviation between the budgeted amount and the actual amount towards audit activity. Hence, we suggest CBSE to audit the centers at its own cost.	No Change

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35.	65	<p>Form - 4: Bidder's Annual Turnover and Net-worth Certificate</p> <p>TURNOVER CERTIFICATE</p> <p>(On Applicant's Statutory Auditor's letterhead) This is to certify that we M/s----- are the statutory Auditors of M/s----- and that the below mentioned details are true as per the Audited Financial Statements of M/s----- for the below mentioned years:</p>	<p>We request the following modification to the point:</p> <p>TURNOVER CERTIFICATE</p> <p>(On Applicant's Statutory Auditor's / <u>Bidder's/ Chartered Accountant's</u> letterhead) This is to certify that we M/s----- are the statutory Auditors / <u>company secretary/ Chartered Accountant</u> of M/s----- and that the below mentioned details are true as per the Audited Financial Statements of M/s----- for the below mentioned years:</p>	<p>Chartered Accountants and Company Secretaries are equal competent authorities for providing financial turnover certificate. Hence, we suggest including Chartered Accountant and Company Secretary certificate in the list.</p>	<p>Bidder may also provide Turnover Certificate On Applicant's Statutory Auditor's <u>Bidder's/ Chartered Accountant's</u></p>
36.	66	<p>Form - 4: Bidder's Annual Turnover and Net-worth Certificate</p> <p>NET WORTH CERTIFICATE (On Applicant's Statutory Auditor's letterhead)----- -This is to certify that we M/s----- are the statutory Auditors of M/s----- -----and that the below mentioned details are true as per the Audited Financial Statements of M/s----- for the below mentioned years:</p>	<p>We request the following modification to the point:</p> <p>NET WORTH CERTIFICATE</p> <p>(On Applicant's Statutory Auditor's/ <u>Bidder's/ Chartered Accountant's</u> letterhead) This is to certify that we M/s----- are the statutory Auditors / <u>company secretary/ Chartered Accountant</u> of M/s----- ----- and that the below mentioned details are true as per the Audited Financial Statements of M/s-----</p>	<p>Chartered Accountants and Company Secretaries are equal competent authorities for providing financial turnover certificate. Hence, we suggest including Chartered Accountant and Company Secretary certificate in the list.</p>	<p>Bidder may also provide Net Worth Certificate On Applicant's Statutory Auditor's <u>Bidder's/ Chartered Accountant's</u></p>

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			-----for the below mentioned years:		
37.		Form - 4: Bidder's Annual Turnover and Net-worth Certificate NET WORTH CERTIFICATE Bidder's signature and seal.	We request deletion of the following point: Bidder's -----signature -----and seal.	As requested, the certificate is requested from Applicant's Statutory Auditor's and suggested from Chartered Accountant and Company Secretary, we suggest the signature will be from the respective competent authority, not the bidder.	No Change
38.	68	Form - 6: Particulars of key professionals Last column- Remarks EPF (UAN number)	We request deletion of the last column (Remarks EPF (UAN number) from Form - 6	Due to GDPR policy we cannot share the confidential information of the employees.	No Change
39.	68	Form - 6: Particulars of key professionals The Bidder must have minimum strength of 50 fulltime resources on the payroll of the company in India. Certificate from HR Deptt on company	We request the following modification to the supporting document requirement: The Bidder must have minimum strength of 50 fulltime resources on the payroll of the company in India. Certificate from HR	The power of attorney holder authorized signatory will be signing the entire bid of CBSE. Hence, we request CBSE to accept	No Change

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		letterhead.	Deptt/ <u>signed by</u> <u>authorized signatory</u> on company letter head.	certificate related to manpower signed by authorized signatory.	
40.	71	Form - 9: Power of Attorney for Authorised Signatory	We request CBSE to remove this FORM and accept the submission of existing notarized copy of the POA.	Our authorized signatory is powered by an existing Power of attorney as per the organization process / policy. Hence, we request to accept notarized copy of the standard Power of Attorney in place of FORM-9.	Power of Attorney for Authorised Signatory /Notarized copy of POA

Generic Queries

41.	Will all Answer Sheets be provided at once to selected bidder for scanning or in parts? What is the estimated volume of Answer booklets daily at each scanning center	No Change.
42.	How many evaluators will be responsible for evaluation of the Answer Books?	
43.	How many evaluation centers are envisaged for evaluation?	
44.	What is the average number of evaluators at each center?	
45.	How many copies, on average, are evaluated by each evaluator per day?	
46.	How many Answer Books are expected to be scanned in Dubai?	
47.	Will scanning space be provided by CBSE in Dubai?	
48.	What facilities will be available in the scanning center at Dubai?	
49.	What are the privileges / activities that can be performed by the users with different roles mentioned: 1. Scorer 2. Examiner 3. AHE	

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4. Head examiner 5. Administrator 6. Pedagogical director Any other stakeholder **Our understanding is that HE and AHE play the role of reviewers in the system*	
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